**Asynchronous Activity 1 – Information Systems Development**

Due Date: Thursday- 26-09-2024 Due Time: 12:00 PM

*Note\* Student will be marked for Week 1 Asynchronous session.*

***LO1:*** *Demonstrate understanding of the concepts and basic principles of system development to meet client/community requirements.*

**Objective:** able to identify actor and different Information systems suitable for different situations.

**Instructions**:

* Naming convention for the document is “**StudentID\_FirstName”**.
* Submit your Work through the link provided on Moodle in current week.
* Your attendance will be considered based on your submission.
* Don’t plagiarise and do your own analysis.

Read the provided material from Moodle and answer the following mini cases:

1. You are hired to do systems analysis for one private ‘brick-and-mortar’ retail company that has a POS system. You need to gather essential information from internal and external users. Can you identify who they are?

Type your answer here:

Internal users:

* Technical and professional staff
* Supervisors, middle managers, and executive managers

External users:

* Customers
* Suppliers
* Partners

1. A bank experiences a chronic backlog of loan requests caused by a limited number of loan officers who are in charge of loan approvals. The CEO of the bank is interested in a solution that would allow the bank to increase the efficiency of the loan approval process without increasing the number of loan officers. What kind of system would you recommend to the bank? Why?

Type your answer here:

I would recommend an automated loan system as it would automate repetitive approval tasks, such as gathering client info, risk assessments and document verification. This would reduce manual intervention, thus speeding up the processes and minimizing errors.